



Parkway Infrastructure Constructors
340-2187 Huron Church Rd, Windsor, ON N9C 2L8, Canada
+1 (519) 946-4301 Office • +1 (519) 790-7850 Fax

April 18, 2012

**RE: UPCOMING CONSTRUCTION ACTIVITY- PILE DRIVING
TUNNEL T-10B, HEARTHWOOD PLACE**

Dear Resident,

As part of our commitment to keep residents and business owners informed about ongoing Windsor-Essex Parkway construction activities, we are writing to inform you of the upcoming construction works in your area.

Pile driving activities are required for the start of construction of Tunnel T-10B located at Hearthwood Place. Construction of bridges and tunnels requires steel piles be driven in the ground for support.

The pile driving work is anticipated to begin the week of April 23, 2012. The total anticipated duration for pile driving at this location is estimated to be approximately one month. A pause of several weeks will be in effect following the first two week period of pile driving. Throughout active pile driving periods, piles will only be driven on weekdays and will be limited to daytime hours.

Every effort will be made to reduce impact to residents in adjacent areas. Pile driving is noisy and, in some instances, causes noise and vibration beyond the project limits. Pre-construction condition surveys have been conducted in those areas that are believed to be within an area of impact. Noise and vibration will be monitored throughout the pile driving activities to ensure work is being carried out according to allowable standards.

A *Complaints Management Protocol* has been developed to address any concerns the public may have as a result of our construction activities. The Protocol is available on www.weparkway.ca. Should you have any questions or concerns please contact the Windsor Essex Mobility Group Public Liaison Office at 1-877-WE-PKWAY (1-877-937-5929) or via e-mail at wep-plo@wemg.ca. We are committed to acknowledging any inquiry received within 24 hours on business days. We will treat any inquiries related to pile driving as a priority and work to answer questions and resolve concerns as quickly as possible.

We appreciate your cooperation during this time.

Yours truly,

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