



Parkway Infrastructure Constructors
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March 28, 2012

**RE: UPCOMING CONSTRUCTION ACTIVITY- PILE DRIVING
BRIDGE B-10, WEST OF ST-CLAIR COLLEGE**

Dear Resident,

As part of our commitment to keep residents and business owners informed about ongoing Windsor-Essex Parkway construction activities, we are writing to inform you of the upcoming construction works in your area.

Pile driving activities are required for the start of construction of Bridge B-10 located west of St. Clair College. Construction of bridges and tunnels requires steel piles be driven in the ground for support.

The pile driving work is anticipated to begin the week of April 2, 2012 and will continue over a duration of approximately two months. Please note that an additional notice will be delivered to you within two to three weeks following the start of pile driving, this letter will provide updated information with respect to the progress and schedule of the pile driving works for Bridge B-10. Throughout this period, pile driving will take place only on weekdays and will be limited to daytime hours.

Every effort will be made to reduce impact to residents in adjacent areas. Pile driving is noisy and, in some instances, causes noise and vibration beyond the project limits. Pre-construction condition surveys have been conducted in those areas that are believed to be within an area of impact. Noise and vibration will be monitored throughout the pile driving activities to ensure work is being carried out according to allowable standards.

A *Complaints Management Protocol* has been developed to address any concerns the public may have as a result of our construction activities. The Protocol is available on www.weparkway.ca. Should you have any questions or concerns please contact the Windsor Essex Mobility Group Public Liaison Office at 1-877-WE-PKWAY (1-877-937-5929) or via e-mail at wep-plo@wemg.ca. We are committed to acknowledging any inquiry received within 24 hours on business days. We will treat any inquiries related to pile driving as a priority and work to answer questions and resolve concerns as quickly as possible.

We appreciate your cooperation during this time.

Yours truly,

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